IBM Watson IOT

Maximo GDPR

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IBM

What is GDPR ?

General Data Protection Regulation (GDPR) - data protection framework to give citizens back the control of their personal data.

User Dimension:

Right to be forgotten
Within the new Regulation, you now have the right to "be forgotten". If you want your data to be deleted from any server or data storage, even if you have previously given consent, you can have it deleted.

Right to be informed
You have the right to be informed about how, why and where your data is used. It is the controller's responsibility to inform you by request.

Right to portability
If you are unhappy with the way your data has been treated, it is possible for you to move your data to another controller.

Right of rectification and restriction
You can have your data corrected at all times if any information about you appears to be inaccurate or incomplete. It is the right of rectification. You can also request a limitation to the access and handling of your data, which is the right of restriction.

Right to object
You have the right to object, if you have been automatically profiled. You also have the right to object if it affects you significantly. Furthermore, you can object to direct marketing.

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Maximo – Planned 2018 Roadmap
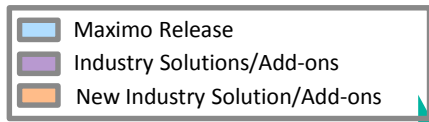
Q2 2018	Q3 2018	Q4 2018

Regulatory:
- Initial GDPR update (SaaS & on-prem)

Certifications
- GDPR Certification
- ITLM License tracking
- Section 508 Accessibility
- SaaS - FedRamp

4

Maximo is GDPR Ready

Maximo People Data Management Utility efficiently removes Personal Information

What is GDPR?

The General Data Protection Regulation seeks to create a more harmonized, unified data protection law framework across the European Union, with goals that include (1) reinforcing and enhancing data protection rights of EU data subjects (2) facilitating the free flow of data and (3) modernizing the law in line with emerging technologies.

5 Key GDPR Obligations

- ➢ Rights of EU Data Subjects
- ➢ Security of Personal Data
- ➢ Consent / Legal Basis
- ➢ Accountability of Compliance
- ➢ Data Protection by Design

Are you ready for GDPR?
25-MAY-2018

- ✓ Out-of-the-Box capability to manage personal information found in the Phone, SMS, Labor, Maxuser, Person and Email objects
- ✓ Manage PI in historical/transactional objects like Service Requests, Work Order, etc.
- ✓ Extensible to include other objects, as needed
- ✓ Works on Maximo versions 7.5.0.11 - 7.6.0.9
- ✓ English only

Download here: https://ibm.co/2v2DNKz

Link to readme file

4. Deleting personal information
Use the Maximo People Data Management Utility to delete personally identifiable information from specified attributes.

In the People application, you use the **Manage People Data** action to configure the removal of personal information, and you use the **Delete Person Data** action to delete that information.

Note: Deleted personal information cannot be recovered.
Note: The client is responsible for checking their results. We recommend verifying the data was removed as intended.

By default, you can manage attributes that are related to the following six objects:
• Phone
• SMS
• Labor
• Maxuser
• Person
• Email

6. Limitations

The Maximo People Data Management Utility does not remove personal information from the following object attributes:
• User ID
• Person ID
• Labor ID

To avoid divulging personal information, use pseudonyms for the above identifiers.

Similarly, the Maximo People Data Management Utility does not remove personal information from electronic signatures or audit records.

Thank you!